

**FEATURES:**

- **Compatible with Cisco, Avaya and Most SIP Telephone Systems**
- **InformaCast® Compatible Option**
- **Call Button Calls a SIP Address or any Valcom Gateway Device**
- **Provides Enhanced Call ID Identification for Exact Location**
- **Automatic Talkback Operation via SIP or Valcom Protocol**
- **Multicast or Valcom Protocol Broadcast Capability**
- **Unlimited Simultaneous Group Calls**
- **Constant Blue LED Light**
- **High-Intensity LED Blue Flashing Light**
- **Compatible with Secure Networks**
- **Supervision with Alert Functions**
- **Software Based Firmware Upgradeable**
- **Software Interface for Control and Setup**
- **IEEE 802.3af Power over Ethernet (PoE) Compliant Talkback Speaker**
- **Corrosion Proof Vandal Resistant, Security Type Hardware**

**DESCRIPTION:**

The VE9811 IP Emergency Call Tower provides the maximum level of flexibility, reliability and performance by integrating with the customer network and/or the telephone system as a call station and/or as a broadcast point. Additionally, it becomes a SIP endpoint allowing grouping and zoning of broadcast messages as well as originating calls to predetermined location. The unit initiates a call to any SIP telephone, SIP address or to a Valcom IP gateway.

With a single press of a button, those in distress are provided two-way connection with security personnel. The IP Emergency Call Tower provides two-way communication or one-way high-level broadcast. When in idle mode, a constant blue LED light atop the tower is provided for recognition by users. Pressing the "Call" button on the tower initiates a call to any SIP telephone, SIP address or to a Valcom IP gateway. In addition, the high-intensity blue LED light begins to flash providing rapid identification of the unit location. When the called party answers, handsfree talkback communication is enabled. When the called party terminates the call, the connection is terminated automatically and the flashing LED blue light returns to steady low-level illumination mode

The unique tower is made from structural grade corrosion proof aluminum and finished with durable powder paint and reflective graphics. All assembly hardware is vandal resistant stainless steel. The clear dome that covers the LED flashing light is manufactured from tough, durable UV resistant poly-carb material.

The VE9811 is a superb choice for university and college campuses, parking facilities and public transit centers, shopping malls, medical centers and industrial complexes.



**SPECIFICATIONS****SPEAKER – HORN**

Talkback Speaker: High efficiency FlexHorn tuned for voice intelligibility

Broadcast Horn: High efficiency Horn designed for maximum coverage

**FREQUENCY RESPONSE**

400 Hz - 10 kHz

**DISPERSION ANGLE**

Talkback Speaker: 120° Horizontal, 90° Vertical  
Broadcast Horn: 360° Horizontal, 90° Vertical

**OUTPUT**

Rating: 110 dB @ 1 Meter

**NETWORKING**

10/100 Mbps Ethernet port  
Manual or Dynamic Host Configuration Protocol (DHCP) IP Address Setup  
Fiber Optic Cable Option  
Time and Date Synchronization Using SNTP  
Other Options Available Upon Request

**PROTOCOLS**

IETF SIP  
IETF IGMP Version 3  
IETF RTP  
IETF RFC 2833 DTMF  
Digest Authentication

**POWER REQUIREMENTS**

Varies depending on optional equipment

**Flashing LED SPECIFICATIONS**

Flash Rate 60/MIN

**HOUSING AND FINISH**

Powder Coated Corrosion Proof Aluminum Enclosure with Tamper Resistant Stainless Steel Hardware

**Available Finishes**

Red, Blue, Yellow, Grey, or other (Ref RAL #)

**Standard Graphics**

Assistance, Courtesy, Emergency, Police, Security and Help  
**Custom text graphics are available as a Special Order**

**Graphics Text Colors**

Black, Blue, Green, Red, White, and Yellow  
**Custom Decals Are Available as a Special Order.**

**ENVIRONMENT**

Temperature: -40 to +131 °F (-40 to +55 °C)  
Humidity: 0 to 95%

**DIMENSIONS AND WEIGHT**

160" (406.4 cm) H (w/ arm)  
8.3" (21.1 cm) D – 13" (33.0 cm) D (w/ arm)  
10" (25.4 cm) W  
**Weight:** approximately 95 lb (43.1 kg) depending on options

**TM No. 2,111,946**

**LIMITED WARRANTY**

Valcom, Inc. warrants its products only to the original purchaser, for its own use, to be free from defects in materials and workmanship under conditions of normal use and service for a period of one year from the date of shipment. This Limited Warranty obligation shall be limited to the replacement, repair or refund of any such defective device within the warranty period, provided that:

1. inspection by Valcom, Inc. indicates the validity of the claim;
2. the defect is not the result of damage, misuse or negligence after the original shipment;
3. the product has not been altered in any way or repaired by others and that factory sealed units are unopened (a service charge plus parts and labor will be applied to units defaced or physically damaged);
4. freight charges for the return of products to Valcom are prepaid;
5. all units 'out of warranty' are subject to a service charge. The service charge will cover minor repairs (major repairs will be subject to additional charges for parts and labor).

This Limited Warranty is in lieu of and excludes all other warranties, expressed or implied and in no event, shall Valcom, Inc. be liable for any anticipated profits, consequential damages, loss of time or other losses incurred by the buyer in connection with the purchase, operation, maintenance, installation, removal or use of the product. The maximum liability of Valcom under this warranty is limited to the purchase price of the specific Product covered by the warranty.

Disclaimer. Except for the Limited Warranty provided herein, the product is provided "as-is" without any warranty of any kind whatsoever including, without limitation, any WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.

This warranty specifically excludes damage incurred in shipment. In the event a product is received in damaged condition; the carrier should be notified immediately. Claims for such damage should be filed with the carrier involved in accordance with the F.O.B. point.